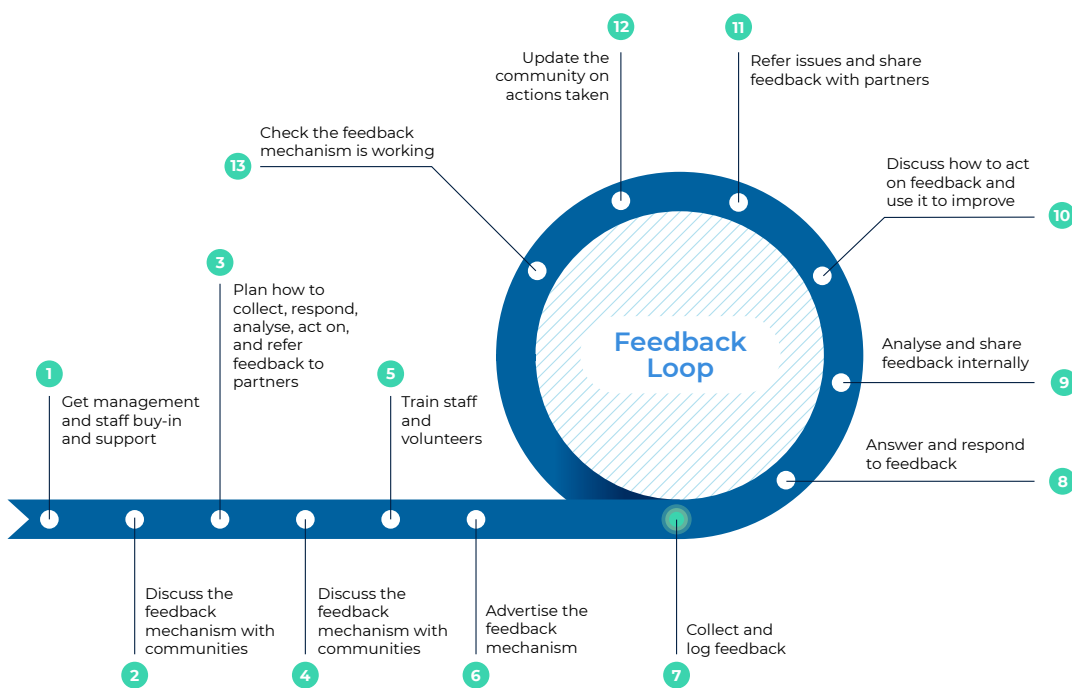


COMMUNITY FEEDBACK MECHANISMS

A feedback mechanism is a system for receiving, analysing, responding, and acting on community feedback, including complaints, questions, requests, suggestions, rumours, or praise.

Setting up and running a community feedback mechanism



This figure is from A Red Cross Red Crescent Guide to Community Engagement and Accountability (2019), Module 6: Community Feedback Mechanisms, p. 103.