KAP GENERAL POPULATION SURVEY #2.

ASSESS COMMUNITY MEMBERS’ REACTIONS TO EBOLA RESPONSE INTERVENTIONS

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|  | Question Text | Response Options | Skip Pattern |
| Introduction Script:  Hello, my name is \_\_\_\_\_\_\_\_\_\_and I am working with the [agency name].  There has been an outbreak of Ebola virus disease in your area. The government [or other entity leading response efforts] is taking measures to identify and test people who may have Ebola, to get them treatment at a special hospital, as well as to vaccinate and monitor people who have been in close contact with anyone sick with Ebola. Also, during the time of Ebola, health officials are providing safe and dignified burials for anyone who might have been sick with Ebola in order to prevent the spread further. Today I want to ask you some questions about the activities of the Ebola response in your community. The information we gather will be used by [agency name]. I only have a few questions so this will last less than 30 minutes.  Before I begin I want to go over a few items:   * This survey is voluntary. You do not have to answer any questions you don’t want to, and you can choose to end the survey at any time. * There are no right or wrong answers. I am interested in your opinion. If you don’t understand the question, let me know. * The information you provide today will be kept private. I will not be asking for your name as part of this survey. * The report we write will be a summary of all the surveys we are conducting with no way to identify you or your specific answers. * If you have additional questions after the survey is completed, you can contact \_\_\_\_\_\_\_(name) at \_\_\_\_\_\_\_(phone number).   Do you agree to participate?  *[Note verbal/thumbprint consent to participate here; if no, thank them for their time and end survey.]*  And do you have any questions before we begin? | | | | |
| **1** | Are you aware of there being Ebola cases in your [village/city]? | 1. Yes 2. No 3. I don’t know |  |
| 2 | Have you seen anyone from the Ebola Response in your community/health area/health zone? | 1. Yes 2. No 3. I don’t know |  |
| Surveillance and alerts | | | |
| **Script:** One thing the Ebola response does is collect reports of people who may have Ebola and take those people to get tested and help them not infect others; this is called Ebola case monitoring. When there is a report of a person who might have Ebola in the community, it is called an alert. | | | | |
| 3 | Are you aware of the Ebola response monitoring for Ebola cases in your area? | 1. Yes 2. No 3. I don’t know |  |
| 4 | Common signs of Ebola include fever, vomiting, diarrhoea, muscle aches, and bleeding gums or other bleeding. If someone in your family showed signs of Ebola, what would you do? *(Do not read response options, check all that apply)* | 1. Alert the Ebola response team 2. Alert other local authorities [Determine who would be considered authorities in the local context  (Would Ebola response be listed separately?)] 3. Care for them in the home like usual 4. Care for them in the home, but try to isolate them from others as much as possible 5. Take them to the nearest clinic, hospital, or general health facility for treatment 6. Take them to an Ebola treatment centre for treatment 7. Take them to a traditional practitioner/ healer for treatment 8. Go to a pharmacy for medications 9. Do nothing 10. Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 11. I don’t know |  |
| 5 | If a member of your community were suspected of having Ebola, what would you do?  *(Do not read response options, check all that apply)* | 1. Alert authorities [Determine who would be considered authorities in the local context (Would Ebola response be listed separately?)] 2. Notify a local community leader 3. Encourage the community member to participate in contact tracing 4. Encourage close contacts to participate in contact tracing 5. Encourage them to seek health care from a public health care facility 6. Encourage them to seek health care from a private health care facility 7. Encourage them to seek health care from a traditional practitioner/healer 8. Do nothing 9. Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 10. I don’t know |  |
| 6 | Have you seen or talked to anyone from the Ebola response working on Ebola case monitoring in your area? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), skip to 9 |
| 7 | If yes, how was the experience? | 1. Good experience 2. Bad experience |  |
| 8 | You say it was a [good/bad] experience. Can you tell me more about it? What made it that way? | Free text:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
| 9 | What do others in your community say about Ebola case monitoring?  (Do not read response options, check all that apply) | 1. They say it is a good thing 2. They say they do it for money 3. They say they infect people with Ebola 4. They say the response calls every sick person as having Ebola 5. I don’t know 6. They don’t say anything 7. Other (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) |  |
| Ebola treatment centre | | | |
| **Script:** When a person is identified as possibly having Ebola, the response team will take that person to be tested and treated at a special hospital called an Ebola treatment centre, or ‘ETC’. | | | | |
| 10 | Are you aware of an Ebola treatment centre (ETC) in your area? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3 (I don’t know), skip to 16 |
| 11 | If yes, have you been to the ETC? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), skip to 15 |
| 12 | What was the reason for your visit to the ETC?  *(Check all that apply)* | 1. I attended a community visit or open house  at the ETC 2. I visited a family member or friend 3. I was there as a response worker or volunteer 4. I was an Ebola patient 5. Other (specify) |  |
| 13 | If you have been to the ETC, how was the experience? | 1. Good experience 2. Bad experience |  |
| 14 | You say it was a [good/bad] experience. Can you tell me more about it? What made it that way? | Free text:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
| 15 | What do others in your community say about the Ebola treatment centre?  *(Do not read response options, check all that apply)* | 1. They say it is a good thing 2. They say that no one returns alive 3. They say the staff harm people 4. They say the staff will give you food 5. They say that if you cooperate you are corrupt 6. They say the staff are making money 7. They say the staff infect people with Ebola 8. They don’t say anything 9. Other (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) 10. I don’t know |  |
| 16 | If you or a family member showed signs of Ebola, where would you most likely go for care? | 1. Treat symptoms at home 2. An Ebola treatment centre 3. A public health facility (formation sanitaire e.g. poste de santé, centre de santé, hôpital général de référence, hôpital provincial) 4. A private health facility (e.g. Dispensaire, centre médicale, polyclinique/clinique) 5. A traditional practitioner/healer (tradipraticien) 6. Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 7. I don’t know | If 2 (ETC), skip to question 18 |
| 17 | Why would you likely seek care there rather than at an ETC?  *(Do not read response options, check all that apply)* | 1. ETC would be too far away 2. I don’t know where there is an ETC 3. ETC staff are not qualified 4. ETC staff are foreigners 5. People are treated badly by staff there 6. Everyone who goes to an ETC dies 7. People become infected with Ebola because of the unsanitary conditions at the ETC 8. People who go to ETCs are purposely infected with Ebola by ETC staff 9. Patients are unable to have visitors at the ETC 10. We don’t know what happens at an ETC 11. My community would not agree 12. My family would not agree 13. Other (specify) 14. I don’t know |  |
| Contact tracing | | | |
| 18 | Have you heard of contact tracing? [Use a different local term if it is more common] | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), read script, then skip to  Q 25 |
| **Script:** Contact tracing is when the Ebola response staff collect the names of everyone who was very near (in contact with) someone who has Ebola. Then they visit or speak with all those people every day for 21 days to be sure they don’t become sick. | | | | |
| 19 | Have you ever been identified by the Ebola Response as a ‘contact’ after being near someone who had Ebola? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), skip to Q 24 |
| 20 | When you were identified as a contact, did you consent to having someone come to your house every day for 21 days to check your temperature and to ask you if you had any Ebola symptoms? | 1. Yes 2. No 3. I don’t know | If 2 (No) skip  to Q 23. If 3  (I don’t know), skip to Q 24 |
| 21 | How was the experience? | 1. Good experience 2. Bad experience |  |
| 22 | You say it was a [good/bad] experience. Can you tell me more about it? What made it that way? | Free text:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
| 23 | If you did not consent, why not?  *(Do not read response options, check all that apply)* | 1. I do not understand the purpose of contact tracing 2. 21 days is too long 3. I do not want people in my community to know that  I am a contact 4. The people who conduct contact tracing are not familiar to me 5. I do not trust the people who conduct contact tracing 6. The people who conduct contact tracing spread disease 7. The people who conduct contact tracing are trying to make money off the response 8. Those who conduct contact tracing do not treat people well 9. Other (specify) 10. I don’t know |  |
| 24 | What do others in your community say about contact tracing?  *(Do not read response options, check all that apply)* | 1. They say it is a good thing 2. They say the contact tracers are corrupt 3. They say they do not understand what the contact tracers are doing 4. They say the contact tracers do not show up or  are late 5. They say the contact tracers spread the disease 6. They say those who conduct contact tracing do not treat people well 7. They do not say anything 8. Other (specify) 9. I don’t know |  |
| 25 | If someday in the future you were identified as a possible Ebola contact, would you agree to have someone come to your house every day for 21 days to make sure you’re not sick? | 1. Yes 2. No 3. Unsure | If 1 (Yes), Skip to Q 27 |
| 26 | What makes you feel this way?  *(Do not read response options, check all that apply)* | 1. I do not understand the purpose of contact tracing 2. 21 days is too long 3. I do not want people in my community to know that I am a contact 4. I do not know the people who conduct contact tracing in my community 5. The people who conduct contact tracing spread disease 6. The people who conduct contact tracing are trying to make money off the response 7. Other (specify) 8. I don’t know |  |
| 27 | If you yourself were sick with Ebola symptoms, would you agree to give the names of the people you were in contact with? | 1. Yes 2. No 3. I don’t know | If 1 (Yes), skip to Q 29. |
| 28 | If no, why not?  *(Do not read response options, check all that apply)* | 1. I do not understand the purpose of contact tracing 2. I would not want people in my community to know that I have Ebola 3. I do not know the people who conduct contact tracing in my community 4. The people who conduct contact tracing spread disease 5. The people who conduct contact tracing are trying to make money off the response 6. I don’t know what the contact tracers would do with the information 7. Other (specify) 8. I don’t know |  |
| Vaccination against Ebola | | | |
| 29 | Have you heard of the Ebola vaccine? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), read script and then skip to  Q 40 |
| **Script:** People who have been in close contact with people sick with Ebola (family, friends and health care workers) are offered vaccination to protect themselves from getting Ebola. | | | | |
| 30 | Have you ever been invited to be vaccinated against Ebola? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), skip to 40 |
| 31 | If yes, did you consent to be vaccinated? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), skip to 38 |
| 32 | The Ebola vaccine is administered in 2 injections. If you consented to be vaccinated, how many injections did you receive? | 1. I received two injections 2. I received one injection 3. None, I did not receive the vaccine | If 1 (two doses) or 2 (one dose) skip to 34 |
| 33 | If you consented but then never were vaccinated, why weren’t you vaccinated?  *(Do not read response options, check all that apply)* | 1. I changed my mind 2. The vaccination location was too far 3. Vaccination time was not convenient for me 4. The vaccinators did not vaccinate me 5. Vaccinators asked for money 6. I had to wait too long at the vaccination site 7. Other (\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) 8. I don’t know | All response options, skip to 41 |
| 34 | If you were vaccinated, how was the experience the first time you received the vaccine? | 1. Good experience 2. Bad experience |  |
| 35 | You say it was a [good/bad] experience. Can you tell me more about it? What made it that way? | Free text:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
| 36 | If you were vaccinated a second time, how was that experience? | 1. Good experience 2. Bad experience 3. Was not vaccinated a second time | If 3 (not vaccinated a second time), skip to 41 |
| 37 | You say it was a [good/bad] experience. Can you tell me more about it? What made it that way? | Free text:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | All responses, skip to 41 |
| 38 | If you did not agree to be vaccinated, why not?  *(Do not read response options, check all that apply)* | NOT NEEDED   1. Ebola is not real 2. I don’t think I am at risk of getting Ebola   NOT EFFECTIVE   1. I do not believe the vaccine works   DANGEROUS   1. I believe the vaccine transmits Ebola 2. The vaccine results in death 3. The vaccine has harmful side effects   TOO HARD TO DO   1. I was offered it but then told I was not eligible 2. The centre for getting the vaccine is too far 3. Vaccination takes too much time 4. I don’t know how to get the vaccine   OTHER   1. Other (specify) 2. I don’t know |  |
| 39 | If you did not agree to be vaccinated, would you consider it if it were offered now? | 1. Yes 2. No 3. I don’t know | All response options, skip to 41 |
| 40 | If you have never been offered vaccination against Ebola before, would you agree to it if it were offered now? | 1. Yes 2. No 3. I don’t know |  |
| Safe and dignified burial | | | |
| 41 | Have you heard of safe and dignified burial? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), read script and then skip to  Q 45 |
| **Script:** Safe and dignified burial is when the Red Cross or the local civil society provides burial for a loved one using special protective gear and procedures that protects everyone from possibly being infected with Ebola virus in the body fluids of the deceased. The burial team works with the family to provide a burial that follows local traditions as much as possible. | | | | |
| 42 | Have you ever attended a safe and dignified burial of someone in the community? | 1. Yes 2. No 3. I don’t know | If 2 (No) or 3  (I don’t know), skip to 45 |
| 43 | If you did attend a safe and dignified burial, how was the experience? | 1. Good experience 2. Bad experience |  |
| 44 | You say it was a [good/bad] experience. Can you tell me more about it? What made it that way? | Free text:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |  |
| 45 | If someone in your family passed away from illness that might have been Ebola, would you agree to have them buried using safe and dignified burial practices? | 1. Yes 2. No 3. I don’t know | If 1 (Yes), skip  to 47. |
| 46 | What makes you feel this way?  (*Do not read response options, check all that apply*) | 1. I do not understand the purpose of SDBs 2. SDB does not respect our culture’s burial practices and norms 3. I want to be able to attend the burial, and SDB does not allow that 4. The people who conduct SDBs are not familiar to me 5. I do not trust the people who conduct SDBs 6. The people who perform SDBs are not from our community 7. I do not trust the people who perform SDBs 8. My family member died of something other than Ebola so it should not be required 9. Other (specify) |  |
| 47 | If someone passed away of any cause during a period when there was an Ebola outbreak in your community, would you agree to have them buried using safe and dignified burial practices? | 1. Yes 2. No 3. I don’t know | If 1 (Yes), read script on the response in general, then skip to 49. |
| 48 | What makes you feel this way?  *(Do not read response options, check all that apply)* | 1. Deaths not suspected or confirmed to be Ebola should not require an SDB 2. I do not understand the purpose of SDBs 3. SDB does not respect our culture’s burial practices and norms 4. I want to be able to attend the burial, and SDB does not allow that 5. I do not know the people who perform SDBs 6. The people who perform SDBs are not from our community 7. I do not trust the people who perform SDBs 8. Other (specify) |  |
| **Script:** As we have discussed, the Ebola response is doing a number of different things to stop Ebola in the community: detecting cases of Ebola early and getting those people into treatment, following contacts of cases to help them if they get sick, vaccinating contacts and health care workers to prevent their getting sick and conducting safe and dignified burials to prevent the spread of Ebola. Now I am going to ask you a few questions about the Ebola response as a whole. | | | | |
| 49 | We understand that in any response, some things are done that are beneficial, and some things are done that may be harmful. Can you tell me what you think might be beneficial effects of the response?  (Do not read response options, check all that apply) | 1. Stopping or ending Ebola 2. Helping us avoid getting sick 3. Giving us Ebola treatment centre 4. Giving us materials to prevent Ebola (PPE) 5. Building a lab 6. Vaccinating us against Ebola 7. Providing many people with paying jobs 8. Providing people with food assistance 9. Other (describe: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) 10. There are no beneficial effects of the response 11. I don’t know |  |
| 50 | Can you tell me the main harmful effects of the response?  *(Do not read response options, check all that apply)* | 1. Every illness is called Ebola 2. Response staff are here to make money 3. Ebola response hires foreigners 4. Free health care makes the health centre too full of people 5. Quality of health care is worse 6. Leaders are corrupted with money 7. Health care workers are corrupted with money 8. There are no harmful effects 9. Other (describe: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) 10. I don’t know |  |
| 51 | How do you think the Ebola Response can do a better job of working with the community to stop the outbreak? | (Free response) |  |
| Demographics | | | |
| **Script:** Thank you for taking the time to participate in our survey. Before we close, I would like to ask a few questions about you, so that we can understand a little more about your background. | | | |
| 52 | How old are you? | Free response: \_\_\_\_\_\_ years |  |
| 53 | [Note gender of participant] | 1. Male 2. Female |  |
| 54 | What is the highest level of education you have completed? | 1. No formal schooling 2. Some primary school 3. Completed primary school 4. Some secondary school 5. Completed secondary school 6. Completed university 7. Completed technical or trade school |  |
| 55 | What is the activity in which you generate the majority of your income? | 1. Farmer 2. Fisherman 3. Hunter 4. Trader 5. Student 6. Health staff (nurse/pharmacist doctor/  traditional healer) 7. Other (specify) |  |
| 56 | What is your ethnic group? | 1. [Ethnic group 1] 2. [Ethnic group 2] 3. [Ethnic group 3] 4. Other (specify) |  |
| 57 | What is your primary spoken language? | 1. [Language 1] 2. [Language 2] 3. [Language 3] 4. Other (specify) |  |
| 58 | In which of the following languages would you most prefer to receive health information? | 1. [Language 1] 2. [Language 2] 3. [Language 3] 4. Other (specify) |  |
| **Script:** Thank you, this marks the end of our survey. Do you have any questions for us before we go? | | | | |