

# Group exercise: What type of feedback is this?

## Discuss: what feedback is hard to categorise and why?

### Question

where can I register for receiving assistance?

### Encouragement and praise

We love the radio show, keep up the good work!

The shelter material you gave me is bad, I heard that is because you import it.

### Observation, belief, perception

Why are you only giving support to Christians?

Vaccines is to sterilize all women in the community

The earthquake is a revenge of the gods

Ebola exists but we are afraid because people taken to the treatment center die there, they do not return alive.

### Reports of concerns or incidents

The latrines in our camp are broken and need to be fixed

### Encouragement and praise

YELLOW

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Encouragement  
and praise

Observation,  
beliefs,  
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GREEN

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### Suggestions or requests

ORANGE

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PURPLE



